

ADD WIREITTM AS A PUBLIC RECIPIENT

Update 2.0

WireIT[™] Registration & Token Purchase Guide (FNB)

First, send **"your 11 digit meter number"** to **36073** to register with WirelTTM

Note that there is a R5 fee charged for this SMS.

	You should receive an SMS reply within a few minutes saying that you are successfully registered.
(i)	If you do not receive a reply, please check that you sent the correct meter number to the correct number (36073).
	If you receive a message saying that your meter could not be registered, contact the WireIT [™] Call Centre on the following number: 087 7420 459
	We have trained Call Centre operators who will be glad to assist you with any issues you experience with the registration or payment process.

Add a Public Recipient to your Recipient List

Click on the **Pay** tab.

Click on the **A Public Recipient** view.

Enter the Recipient's Name (WireIT).

Click on the **Public Recipient Search** option to look up the required account.

Enter the **Recipient's Name (WireIT**) in part or full.

Click on Search.

The results of your search will be displayed.

Click on the Recipient's Name (WireIT).

Click on close.

Enter the **amount** that you would like to pay the recipient.

Enter the **Statement Reference (your 11 digit meter number)**, these are the references that will appear on the bank statement.

Please retain a proof of payment for your records.

ENTER OTP (One Time Pin)

A confirmation page will be displayed.

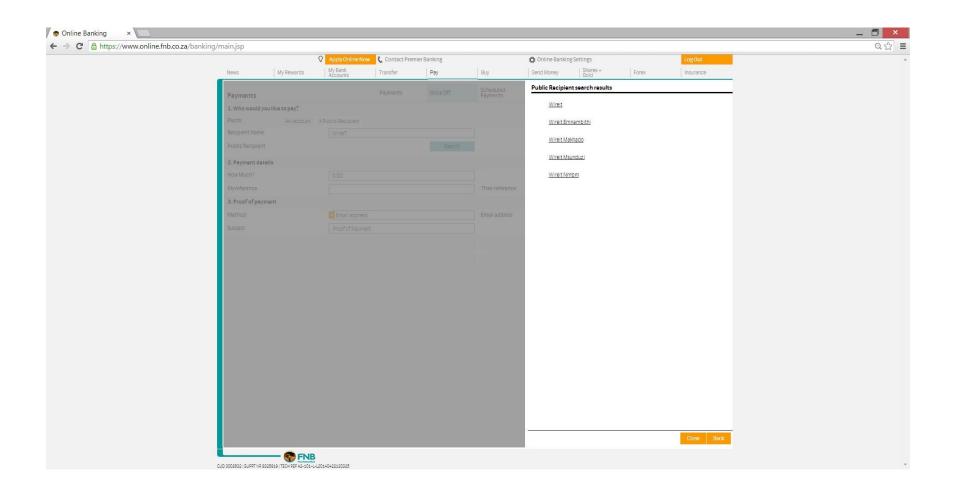
Check that this information is correct and, if necessary, click on **Edit** to make amendments.

Click on **Confirm**.

A results page will display the status of your request.

Click on **Finish** to complete the process.

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Once the transaction is completed you should receive your token via SMS or email depending on registration method used within 5-10 minutes. If you do not receive your token for more than half an hour, please contact the WireIT[™] Call Centre on the following number **087 7420 459** or e-mail **helpdesk@wireit.co.za**.

Remember to ask for a ticket number when logging a query. Always have proof of payment at hand when contact the call center.

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