



**APPLICATION TO BE ADDED TO THE MERCEL SYSTEM**

**Dear Residents,**

The access control system called "Mercel" is installed at Riverglades. The System works off a cellular line. When a visitor arrives, security will press your unit number on a panel which will then dial through to the telephone number you have requested to be loaded. The guard will announce your visitor – you give permission by **pressing '9'** on your phone. **If you do not answer or permission is not granted the visitor will be turned away.**

**An exit code will be sent to your mobile phone which is UNIQUE per visitor. This needs to be furnished to each visitor in order to exit the estate.**

Please note, we need a preferred number, then a second option and if necessary a third number may be loaded. Should your telephone number/s change, please complete this form and list all numbers to be loaded in order of preference. We also require an ID number, and contact number to load all details effectively.

Unit number: \_\_\_\_\_

Tick applicable:



New application   
application



Amendment to existing

1. Name and Surname: \_\_\_\_\_  
ID/Passport No: \_\_\_\_\_  
Tel No: \_\_\_\_\_  
Email: \_\_\_\_\_
  
2. Name and Surname: \_\_\_\_\_  
ID/Passport No: \_\_\_\_\_  
Tel No: \_\_\_\_\_  
Email: \_\_\_\_\_
  
3. Name and Surname: \_\_\_\_\_  
ID/Passport No: \_\_\_\_\_  
Tel No: \_\_\_\_\_  
Email: \_\_\_\_\_